

Outdoor Visitation

Visitor Guidelines



Monday-Friday (except for holidays)

10:00am -12:00pm and 1:00pm-4:30pm

Planning Your Visit:

- All visits must be scheduled at least 48 hours, but no more than 7 days in advance.
- Availability is limited, so appointments will be scheduled in a manner that aims to maximize the number of residents that are able to receive a visit.
- The maximum duration of any visit will be thirty minutes.
- No more than 2 two visitors may attend a resident visit.
- On the day of their visit, visitors must bring (i) a state issued driver's license or other form of identification issued by a governmental body, (ii) appropriate PPE including a facial covering that covers the nose and mouth and (iii) chairs (if they wish to sit during their visit).
- Visitors may not bring children under the age of 14, pets, food or beverages with them for a visit.

Eligibility Criteria:

- Residents that are COVID-19 positive, have COVID-19 signs or symptoms, or that are under quarantine or an observation period are not eligible for outside visits.
- Residents who have had COVID-19 must no longer require transmission-based precautions in order to be eligible for outside visits.
- Residents with cognitive deficits that may prohibit them from adhering to these guidelines or that have a clinical condition which prohibits them from safely visiting outside, will not be eligible to schedule outdoor visits.
- Those who would like to visit residents that are not eligible to participate in outdoor visits should contact the Social Worker to discuss alternative options, such as virtual visits.
- All visits are subject to the availability of adequate staff, weather conditions and any changes to circumstances, legislation or guidance that may come into effect.
- In the event of known positive cases of COVID-19 or suspected cases of COVID-19 in the facility, visitation will be cancelled.
- Visits will be cancelled if visitors or residents display any sign or symptoms of illness or otherwise become ineligible for outdoor visits.

What to Expect During Your Visit:

- Visitors must arrive 10 minutes prior to their scheduled visitation time and proceed to the reception area, where they will be screened for signs/symptoms of COVID-19, have their



temperature checked and complete applicable paperwork, which will include visitor contact information. Failure to arrive 10 minutes prior to the scheduled visitation time may result in a shorter visitation period and visitors exhibiting COVID -19 symptoms will not be permitted to proceed with their visit.

- Visitors will be advised of the risks of the spread of COVID-19.
- Visitors may be asked to wait in order to allow adequate time for our staff to clean the designated visitation area between visits.
- Visitors must perform hand hygiene with the alcohol-based hand rub provided prior to entering the visitation area.
- Visitors must wear appropriate PPE including a facial covering that covers the nose and mouth, and which must remain on the visitor for the duration of the visit and while on the facility premises.
- Visitors must maintain safe social distancing at all times while on the premises.
- Visitors must remain outside of the visitor screen and may not come into physical contact with the resident.
- Visitors must leave the grounds at the end of the visit and are not permitted to visit with any other resident or enter any other part of the facility.

Failure to adhere to these guidelines may result in a visitor's removal from the premises or the denial of future requests for visitation.
